Annual Report 2019





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Jan Campbell

Executive Director

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Clinical Director

Zahida PachecoDirector of Programs
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A Message from: Executive Director Jan Campbell

Dear Friends,

Responding to a shameful social problem – violence in the family – Domestic Violence Solutions (then Shelter Services for Women) opened the first shelter in Santa Barbara County over 43 years ago. Today we are still fiercely committed to our mission of providing safety, shelter and support to individuals and families affected by domestic violence.

Our core services remain the same and we are dedicated to the success of every single client.

During the past twelve months, we have responded to victims as they reach out for emergency help and information. As such, we answered **5,091** calls to our 24-hour crisis and information lines, provided **7,908** safe nights of shelter and responded to over **450** domestic violence calls from law enforcement and hospitals.

We have provided clients, both in our shelters and in the community, with advocacy and case management services designed to move them from victims to survivors living a violence-free life. By working with over **90** organizations county-wide, we have connected clients with essential services such as legal assistance, health care, counseling, childcare, and many others.

Through the funding provided by the Domestic Violence **Housing First** Program, we



were able to assist over **100** individuals with security deposits, rental subsidies, move-in costs, and many other expenses. This helped secure permanent and safe housing, breaking down the barriers which are so common for our clients.

Additionally, we added a **Job** and Life Skills Coordinator position to help clients build essential financial knowledge, and search for and improve employment opportunities.

Collaboration with our community partners remains a high priority – we participate in programs with organizations such as Legal Aid Foundation, C.A.R.E.4Paws and Family Service Agency, which address challenges specific to those suffering domestic violence.

I look forward to continuing to meet and exceed the needs of our clients and their families in the coming year. I want to thank our **donors, funders,** volunteers, board of directors and the amazing staff of

Domestic Violence Solutions for the support and commitment that make this work possible.

Jan Campbell
Executive Director

About DVS

Domestic Violence Solutions (DVS) for Santa Barbara County's mission is to provide **safety, shelter and support** for individuals and families affected by domestic violence and collaborate with community partners to raise awareness regarding the cause, prevalence and impact.

DVS is Santa Barbara County's only full-service provider of **24-hour emergency shelter and services** for survivors of domestic violence.

24-HOUR CRISIS & INFORMATION LINES:

805.964.5245 – South County **805.925.2160** – North County

DVS ADMINISTRATIVE OFFICE

411 E. Canon Perdido St. #12 Santa Barbara, CA 93101 805.963.4458

dvsolutions.org









Our Impact in 2019



Answered **5,091** calls to our 24-hour crisis and information lines



Responded to **450** calls from law enforcement and emergency rooms at the survivors' location



Sheltered **as many children** as adult survivors
of domestic violence



Provided **hundreds** of counseling sessions to survivors of domestic violence



Provided **7,908** safe nights of shelter to survivors of domestic violence



Participated in **423** educational and outreach events throughout the community

DVS Serves **ALL SURVIVORS** of Domestic Violence



For the past 43 years, DVS has been proudly serving Santa Barbara County.

DVS is a community leader in domestic violence issues, offering training to family, friends, community members, law enforcement, and medical, social service, and therapeutic personnel on how to break the cycle of violence.

DVS welcomes **all survivors** regardless of race, religion, gender-identity, sexual orientation, or citizenship status.





What We Do

Crisis and Information Lines



Trained staff provide counseling, information, referrals, and access to immediate shelter.

DVS provides 24-hour hotlines in:

South County: **805.964.5245**

North County: 805.925.2160

Emergency Shelter

Survivors and their children may stay in one of our two confidential emergency shelters for up to **45 days**. While there, they receive emotional support, food, clothing, goal planning assistance, advocacy for medical, legal and financial resources, along with any other information and referrals they may need.

Residents and children can participate in counseling and support groups.

Housing First

The **Domestic Violence Housing First** program offers deposit and rental assistance, case management, career development, and financial literacy training, which prepares families to reenter the housing market successfully.

Domestic Violence Emergency Response Team (DVERT)

DVS advocates respond with law enforcement to **domestic violence 911 calls** and provide victims with support, advocacy and access to safe, confidential shelter.



Community Outreach and Education

DVS provides **education and outreach activities** throughout the county. Together with a team of volunteers, DVS participates in community events, conducts the State of California 40-Hour Domestic Violence Training and provides interactive teen education in schools and community organizations. During the months of October and February, events are held to bring attention to Domestic Violence Awareness and Teen Dating Violence respectively.

Outreach and education presentations are available upon request and can be presented in English and Spanish.





HOW TO HELP A FRIEND WHEN THINGS DON'T SEEM RIGHT

- Believe your friend. Tell them it is not their fault, and nobody deserves to be abused (no matter what the partner says)
- Don't try to force the person to break up.
 When the person is ready, they will leave
- Offer your support, and refer your friend to the resources we offer
- · Educate yourself

Therapy and Counseling

DVS offers individual, group, child, and family counseling for emergency shelter and non-residential clients. In addition, community support groups are also offered. These services are provided by licensed and intern Marriage and Family Therapists. The



majority of the clients we serve never had counseling and are telling their stories for the first time. Children and teens are offered individual counseling that focuses on safety and coping skills.

Drop-in and consultation services are now available to the public, free of charge.

*Financial Information*July 2018 – June 2019

89%
7 %
4%
4%
4% 2,270,928

8%

Fundraising

We Thank Our Community

Domestic Violence Solutions would not be able to operate without support from our amazing local organizations and individuals.





























How You Can Help

Survivors of domestic violence and their families rely on **people like you** to help them in their time of need.

Here are just a few of the ways to contribute:

- · Cash donations
- Monthly giving
- Organize a fundraising event at your workplace
- · Employee matching gifts
- Gifts of stock
- · Memorial and honorary gifts

- · Planned giving opportunities
- · A gift to our endowment
- · Shop on Amazon Smile
- · Attend one of our upcoming events
- · Volunteer
- Engage with us on social media



Get Involved!

OUTREACH AND FUNDRAISING ACTIVITIES

Annual Luncheon

violence.

Every February, DVS hosts its **Annual Luncheon** fundraiser, bringing the community together while honoring brave and resilient survivors of intimate partner

Upçtanding Man

What is an Upstanding Man?

"A man who takes a stand against domestic violence... he does not stand by; he is part of the solution."





2019 was our inaugural year and we are so grateful to all of the Upstanding Men who participated.

Stay tuned for details on the 2020 Father's Day campaign and event!

Awarenegg Monthg



October is **Domestic Violence Awareness** Month. DVS hosts candlelight vigils throughout the county to remember those who lost their lives to intimate partner violence.

February is **National Teen Dating Violence Awareness and Prevention** Month (TDVAM). DVS reaches students in local schools, educating teens about relationships and warning signs.



40-Hour Training



DVS offers **Domestic Violence 40-Hour** Trainings throughout the county.

Upon completion, graduates will receive a certificate enabling them to pursue volunteer and employment opportunities.